

IBS Cloud Telephony – Features

Features	Basic	Advance
Attended Transfer	X	X
Auto Attendant (IVR)	X	X
AutoCLIP	X	X
Backup and Restore	X	X
Blacklist/Whitelist	X	X
Blind Transfer	X	X
Busy Lamp Field	X	X
Call Back	X	X
Call Detail Records (CDR)	X	X
Call Forwarding	X	X
Call Monitor	X	X
Call Parking	X	X
Call Permission	X	X
Call Pickup	X	X
Call Recording (500 minutes included)		X
Call Routing	X	X
Call Transfer	X	X
Call Waiting	X	X
Caller ID	X	X
Conference Calls	X	X
CRM Integration (Outlook, MS Office 365)	X	X
Custom Prompt	X	X
Dial by Name	X	X
DID (Direct Inward Dialing)	X	X
DISA (Direct Inward System Access)	X	X
Distinctive Ringtone	X	X
DND (Do not disturb)	X	X
DNIS (Dialed Number Identification Service)	X	X
DOD (Direct Outward Dialing)	X	X
Emergency Number	X	X
Event Center	X	X
Fax to Email	X	X

Follow me	X	X
Gateway Provisioning	X	X
Instant Meeting on Linkus	X	X
Linkus App (Desktop/Mobile) Online Management	X	X
Linkus Cloud Service	X	X
Mobile App Phone		X
Mobility Extension	X	X
Multi-language Web GUI	X	X
Multi-level User Access	X	X
Music on Hold	X	X
One Touch Recording	X	X
Paging/Intercom	X	X
Phone Provisioning	X	X
PIN List	X	X
Queue	X	X
Remote Management	X	X
Ring Group	X	X
Schedule Backup	X	X
Security (Firewall / IP Blacklist)	X	X
SIP Forking	X	X
Skype Integration	X	X
SMS to Email/ Email to SMS	X	X
Soft phone		X
Speed Dial	X	X
Support	X	X
Three-way calling	X	X
Time Conditions	X	X
Troubleshooting	X	X
User Portal	X	X
Video Calls	X	X
Visual Voicemail	X	X
Voice message	X	X
Voicemail to Email	X	X