IBSCY LTD
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Cookie Policy

1. What is a cookie?

A cookie is a small amount of data stored on a computer that contains information about the internet pages that have been viewed from that computer. They are commonly placed on the internet and are used by websites to improve the user's online experience by storing information about how the user navigated around and interacted with it. This information is then read by the website on the next occasion that the user visits.

Cookies are sent automatically by websites as they are viewed, but in order to protect a user's privacy, a computer will only permit a website to access the cookies it has sent, and not the cookies sent by other sites.

Furthermore, users can adjust the settings on their computer to restrict the number of cookies that it accepts, or notify them each time a cookie is sent. This should improve privacy and security but will generally mean that certain personalised services cannot be provided, and it may therefore prevent the user from taking full advantage of a website's features.

For further information on cookies, please visit www.aboutcookies.org.

2. What sort of cookies do we use on our website?

We use two types of cookies: session cookies and stored cookies.

Session cookies expire at the end of the user's browser session and can also expire after the session has been inactive for a specified length of time, usually 20 minutes. Session cookies are stored in the computer's memory and are automatically deleted from the user's computer when the browser is closed.

Stored cookies are stored on the user's computer and are not deleted when the browser is closed. Stored cookies can retain user preferences for a particular website, allowing those preferences to be used in future browsing sessions.

3. How do we use cookies?

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We use a number of independent measurement and research companies.
They gather information regarding the visitors to our website on our behalf using cookies, log file data and code which is embedded on our website.

We use this type of information to help improve the services it provides to its users.

We explicitly require that third parties do not use any information for their own business or other purposes.

Specific details on these cookies can be found below:

1. **Cookies for the Location και Wishlist**
   o Who: Website Visitors
   o What: Checking but not storing User's IP. Saving the Wishlist of the user.
   o Why: To find out the User's Location and display a popup. To save a user's Wishlist
   o Where: In the user's browser and accessed by the website
   o Until when: IPs are not stored. Wishlist's are saved as cookies indefinitely.
   o How: Through Cookies functionality
2. **Google Analytics for the visitation**
   o Who: Website Visitors
   o What: Anonymised Visitation History
   o Why: To check visitation and behaviour of visitors in the website
   o Where: Through Google Analytics
   o Until when: Indefinitely.
   o How: Through JavaScript and Cookies.
3. **Contact Form Submissions (name, email)**
   o Who: Website Visitors that send contact messages
   o What: Title, Name, Email, Phone, Number, Address, City, Country, Message
   o Why: To contact the Website Visitor back
   o Where: Info is stored in the backend/database of the server
   o Until: Indefinitely
4. **Product Enquiry Submissions (name, email)**
   o Who: Website Visitors that send contact messages
   o What: Title, Name, Email, Phone, Number, Address, City, Country, Message
   o Why: To contact the Website Visitor back
   o Where: Info is stored in the backend/database of the server
   o Until: Indefinitely

4. Can I browse your website without receiving any cookies?

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Yes. If you have set your computer to reject cookies, you can still browse our website. However, certain functions may not be available to you unless you enable cookies.

5. How can I find and control cookies?

You can usually adjust for yourself the number of cookies that your computer (or other device, such as a mobile phone) receives. If you have previously browsed or used our websites and no longer wish to accept Cookies, you should be aware that some Cookies will have been set. You may delete these Cookies at any time by changing the Cookie settings on your computer. The methods for doing so vary from browser to browser, and from version to version.

As a general rule, the more commonly used web browser software packages tend to have a drop-down menu entitled 'Tools'. One of the options on this menu is usually 'Options' – and if this is selected, 'Privacy' is usually one of the settings that may be adjusted by the user. In the case of any device other than a PC (e.g. mobile phone), you should always refer to the manufacturer's instructions.

Alternatively, you may wish to opt-out from only the cookies used by third-party companies (acting on our behalf) to measure the traffic to our site. This has the advantage of leaving other cookies in place, thereby minimising the loss of functionality associated with blocking all cookies.

You can however obtain up-to-date information about blocking and deleting cookies via the following links:

(a) https://support.google.com/chrome/answer/95647?hl=en (Chrome);

(b) https://support.mozilla.org/en-US/kb/enable-and-disable-cookies-website-preferences (Firefox);

(c) http://www.opera.com/help/tutorials/security/cookies/ (Opera);

(d) https://support.microsoft.com/en-gb/help/17442/windows-internet-explorer-delete-manage-cookies (Internet Explorer);

(e) https://support.apple.com/kb/PH21411 (Safari); and

(f) https://privacy.microsoft.com/en-us/windows-10-microsoft-edge-and-privacy (Edge).

Further guidance on reviewing and amending these settings can be found through the Help section of your internet browser. Alternatively, in depth guidance on Cookies, and how to manage and remove them, can also be found on allaboutCookies.org.

Having mentioned the above, it is worth noting that, blocking all cookies will have a negative impact upon the usability of many websites and should you choose to block cookies, you will not be able to use all the features on our website.

Please note we only use cookies for the purpose of enhancing your online experience and no personal data is collected from you through this process.

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6. Consent to our use of Cookies

We require consent to store Cookies on your computer. By using our websites, you are consenting to our setting Cookies and using the data collected by them for the purposes set out in this Cookie policy.

7. Contact Us

If you have any questions in relation to this Cookie Policy you may contact us at privacy@ibs.com.cy.